

SERVICE PRODUCT OPTIONS

CONTACT

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Predict. Prevent. Protect.

In the world of production, you cannot afford downtime when it is so vitally important to protect your investment at all times. Let's work together to minimize downtime and increase your productivity with LPKF Service Product Options.

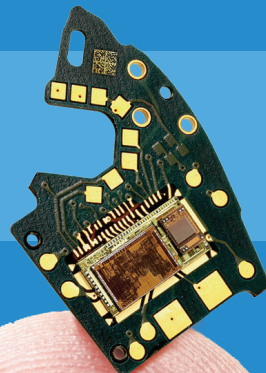


By choosing the best Service Product to meet your needs, and allowing LPKF to shoulder more responsibility, you will experience peace of mind.

Coverage Options	Basic	Classic	Premium
Free Phone and Email Support + Response Time	1 Business Day	Same Day	4 Hours
Free Remote Support	2 Business Days	1 Business Day	Same Business Day
Onsite Visits	Chargeable	Annually	6 Months
Extended Warranty	Chargeable	Discounted	Discounted
Maintenance Consumables	Chargeable	Supplied by LPKF	Supplied by LPKF
Free Software and Firmware Updates	During Warranty Only	Annually	As Needed Upon Availability
Predictive Remote Diagnostics	Chargeable	Chargeable	Monthly or as Agreed
Remote Application Review/Remote Training	Chargeable	Chargeable	Annually
Spare Parts and Consumable Shipping	Chargeable	Chargeable	No Charge
Spare Parts Inventory Review	Chargeable	Chargeable	Annually
Priority for Onsite Emergency Visits	Chargeable	5 Business Days	3 Business Days
	\$2500/year	\$7500/year	\$12,500/year
+ Extended Warranty	Purchased Separately		
+ LPKF Guaranteed Parts Reserve*	10% of Retail Part Cost/year		

**WE STOCK IT FOR YOU AND GUARANTEE AVAILABILITY*

- Protect your investment with our extended warranty
- Keep your system hardware and software current
- Reduce your worry, let LPKF worry for you



CAN YOU AFFORD NOT TO?

LPKF
Laser & Electronics

www.lpkfusa.com